



## News Release

IMMEDIATE RELEASE: November 29, 2011

Contact: Charles Farris or Bill York  
(212) 402-4228 (703) 621-5834  
cfarris@psiint.com byork@psiint.com

### **Summary: PSI INTERNATIONAL, Inc. ATTAINS ISO/IEC 20000-1 CERTIFICATION**

FAIRFAX, VA, November 29<sup>th</sup>, 2011 – PSI INTERNATIONAL, Inc. is pleased to announce that it has been certified by an accredited ISO/IEC 20000-1 registrar and found to be compliant with the International Organization for Standardization (ISO) /International Electrotechnical Commission (IEC) 20000-1 standard on a company-wide basis. ISO/IEC 20000 is the first international standard for Information Technology Service Management (ITSM), and focuses on ensuring delivered IT services are managed to support business objectives and meet business requirements.

“This independent certification illustrates PSI’s focus on continuous improvement and providing quality services to our customers. Having recently been independently re-assessed at CMMI Level 3, the ISO/IEC certification only strengthens PSI’s mature process improvement program and introduces additional focuses in performance measurement, service level maintenance, and customer satisfaction that will serve to benefit our current and future customers,” states Nazim Dhanani, President of PSI.

### **PSI INTERNATIONAL, Inc. Background Information**

PSI INTERNATIONAL, Inc. is a Fairfax, Virginia-based company that has been providing innovative Information Technology (IT) services solutions since 1977, with emphasis on integrating IT services with subject matter expertise in the two niche areas of Health Science and Social Services. PSI serves federal, state, local, and commercial clients in the United States and in a number of foreign countries.